

Factory Direct



Service and Support

2 Years for \$269.00

NGS Service & Maintenance Coverage

- ★ The only program that covers NGS and all accessories including the LCD display and cables.*
- ★ The only program that can ensure your NGS still meets original factory specifications.
- ★ The only program that offers two complete years of coverage.
- ★ The only program that offers the low price of \$269.00



**Original Ford
Factory Tool**

Only \$269.00

Call: Customer Care @ 1-800-342-5080

HICKOK
INCORPORATED

* Covers only accessories manufactured by Hickok Inc.

Visit www.hickok-inc.com



Hickok Extended Service Plan

OBLIGATOR

The company obligated under this Plan is Hickok Inc. who's address is 10514 Dupont Ave. Cleveland, OH. 44108, telephone 1-800-342-5080.

INSTRUCTIONS

You must keep a copy of this Plan and the sales receipt for this Plan. They are an integral part of this Plan and you may be required to produce them to obtain repair or replacement.

COVERAGE AND TERM

In order for this Plan to take effect you must supply a name, address, and product serial number. This Plan covers only the product of that serial number. Any alteration of the serial number label on a unit that is returned will not be covered under this agreement.

This Plan covers all mechanical and electrical defects that would normally be covered by the original manufacturer's written warranty, unless otherwise stated in the Exclusions section. Coverage under this Plan shall commence 30 days from order date and upon receipt of a signed contract by Hickok Inc., or upon expiration of the Hickok Inc. product's original parts and labor warranty. Coverage will remain in effect for two years from activation date.

This Plan will furnish labor and replacement parts necessary to maintain your Hickok product in good operating condition as specified in the terms of this Plan. If service is needed because of product failure during normal usage, Hickok Inc. has the option to repair or replace the defective product with one of like kind and quality. A replacement product or part may be new or reconditioned of like kind and quality.

Should repair parts become unavailable during the coverage period of this Plan, Hickok Inc. shall be excused from performance hereunder and you shall receive a refund of the purchase price paid by you for the Plan less claims paid, if any. In no event shall Hickok Inc. be liable for any damages as a result of the unavailability of repair parts.

EXCLUSIONS

This Plan does not cover any loss or damage resulting from: pre-existing conditions; improper installation of components or peripherals; unauthorized repairs or modifications; improper use of electrical/power supply; dropped product; collision with another object; theft, abuse, misuse, neglect, vandalism, or environmental conditions (fire, floods, corrosion, sand, dirt, windstorm, hail, earthquake, or exposure to weather conditions); software and software related problems.

Components, accessories and cables not of Hickok Incorporated's manufacture. Damage caused by the use of components, accessories and cables not of Hickok Incorporated's manufacturer.

Other exclusions include but are not limited to: products with removed or altered serial numbers, removal and reinstallation of an internal component not performed by a factory authorized service center. If your covered product experiences a defect or damage that is excluded from coverage under this section or in the event that no covered defect or damage is found, then you are responsible for all repair costs.

Some state laws may require modification of certain cancellation terms of this agreement. For these states the state law shall take precedence.

DISCLAIMER OF CERTAIN LIABILITIES

Under no circumstances shall your retailer or Hickok Inc. be liable for indirect, consequential, or incidental damages (including damages for lost profits, business interruption, loss of data, and the like), even if any party has been advised of the possibility of such damages. This Plan is not a warranty or insurance policy; it is a Service Plan. This Service Plan is not intended to create or limit any implied warranties concerning your product, which may or may not exist under applicable law.

CANCELLATION

You may cancel your Service Plan by informing Hickok Inc. 10514 Dupont Ave. Cleveland, OH. 44018 of your cancellation request in writing within 30 days of receiving the Service Plan. The Service Plan is non-cancelable after 30 days from the date of purchase. For those states that do not permit non-cancellation of your Service Plan, the law of that state shall apply to residents requesting cancellation.

We may not cancel this Plan except for fraud, material misrepresentation or non-payment by you; for violation of any of the terms and conditions of this Plan; or if asked to do so by any regulatory authority. If we cancel this Service Plan, we must provide you with a written notice at least 15 days prior to cancellation at your last known address, with the effective date for the cancellation and the reason for cancellation. Return of the premium is based upon 100% of the unearned pro-rata premium of the Plan less any claims that have been paid.

RENEWALS

Neither party is under obligation to renew this plan.

HICKOK
INCORPORATED

CONTACT CUSTOMER CARE
800/342-5080